

MEETING:	LANGUAGE COMMITTEE
DATE:	10 July, 2018
TITLE:	More than just Words - Follow-on Strategic Framework 2016-2019 – Gwynedd Council situation
AUTHOR:	Rhion Glyn Senior Business Manager
PURPOSE OF THE REPORT	The purpose of this report is to note the way in which the Department and the Council is responding to the requirements of the 'More than just Words - Follow-on Strategic Framework 2016-2019' for Welsh language services in Health, Social Services and Social Care.

1. Background

- 1.1 “More than just Words”, namely the three-year strategic framework, was published by Welsh Government in 2012 to secure Welsh language services in the field of Health, Social Services and Social Care. During 2015, a consultation was held by the Government on 'More than just Words - Follow-on Strategic Framework 2016-2019' and the Department contributed towards the process.
- 1.2 On 22 March, 2016, the 'Follow-on Strategic Framework for Welsh Language Services in Health, Social Services and Social Care (More than just Words)' was launched. This document is a follow-up to the original strategy and is based on the **Proactive Offer** as identifying and then responding to the individual's linguistic need is an essential element of care.
- 1.3 There are seven Objectives to the Follow-on Strategy which need to be implemented by 2019:-
- Objective 1 - National and Local Leadership, and National Policy
 - Objective 2 - Mapping, Auditing, Data Collection and Research
 - Objective 3 - Service Planning, Commissioning, Contracting and Workforce Planning
 - Objective 4 - Promotion and Engagement
 - Objective 5 - Professional Education
 - Objective 6 - Welsh in the workplace
 - Objective 7 - Regulation and Inspection
- 1.4 The More than just Words Follow-on Strategic Framework is available on the following website:- <https://gov.wales/docs/dhss/publications/160317morethanjustwordscy.pdf>
- and the response of the Adults and Children's Departments are reported upon in the attached appendix.

2. What is sought by the Committee?

- 2.1 The Committee's guidance and observations on the submitted information is welcomed, and these observations will be useful to proceed with the work.